



## **Notice of a public meeting of**

### **Housing and Community Safety Policy and Scrutiny Committee**

**To:** Councillors Fenton (Chair), Pavlovic (Vice-Chair), Baker, Mason, Vassie, Wells and Musson

**Date:** Monday, 27 January 2020

**Time:** 5.30 pm

**Venue:** The Thornton Room - Ground Floor, West Offices (G039)

### **AGENDA**

**1. Declarations of Interest**

At this point in the meeting, members are asked to declare any personal interests not included on the Register of Interests, any prejudicial interests or any disclosable pecuniary interests which they may have in respect of business on this agenda.

**2. Minutes**

(Pages 1 - 4)

To approve and sign the minutes of the Housing and Community Safety Scrutiny Committee meeting held on 23 December 2019.

**3. Public Participation**

At this point in the meeting, members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the Committee's remit can do so. The deadline for registering is 5:00 pm on Friday 24 January 2020.

### **Filming, Recording or Webcasting Meetings**

Please note that, subject to available resources, this meeting will be filmed and webcast, or recorded, including any registered public speakers who have given their permission. This broadcast can be viewed at: <http://www.york.gov.uk/webcasts>.

Residents are welcome to photograph, film or record Councillors and Officers at all meetings open to the press and public. This includes the use of social media reporting, i.e. tweeting. Anyone wishing to film, record or take photos at any public meeting should contact the Democracy Officer (whose contact details are at the foot of this agenda) in advance of the meeting.

The Council's protocol on Webcasting, Filming & Recording of Meetings ensures that these practices are carried out in a manner both respectful to the conduct of the meeting and all those present. It can be viewed at:  
[http://www.york.gov.uk/download/downloads/id/11406/protocol\\_f\\_or\\_webcasting\\_filming\\_and\\_recording\\_of\\_council\\_meetings\\_20160809.pdf](http://www.york.gov.uk/download/downloads/id/11406/protocol_f_or_webcasting_filming_and_recording_of_council_meetings_20160809.pdf)

#### **4. Finance and Performance Quarter 2 Monitor (Pages 5 - 18) 2019/20**

The Committee will consider a report which provides details of the 2019/20 forecast outturn position for both finance and performance across Housing & Community Safety. The paper incorporates data to September 2019 which was reported to Executive on 21<sup>st</sup> January 2020.

#### **5. Aims and Objectives of the Housing Poverty Scrutiny Review (Pages 19 - 34)**

The purpose of this agenda item is to establish the aims and objectives for a Scrutiny Review into Housing Poverty. At the November meeting of this Committee, Members were presented with a report from the Customer and Corporate Services Scrutiny Management Committee, requesting that they take part in a Corporate Review into Poverty. It was agreed that a review would be undertaken and this report asks the committee to establish its remit, objectives and assign Members to the carry out the review.

**6. Work Plan** (Pages 35 - 38)  
To discuss the committee's Work Plan for 2019.

**7. Urgent Business**  
Any other business which the Chair considers urgent.

Democracy Officer

Michelle Bennett

Contact details:

- Telephone: 01904 551573
- Email: [michelle.bennett@york.gov.uk](mailto:michelle.bennett@york.gov.uk)

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports and
- For receiving reports in other formats.

Contact details are set out above.

যদি যথেষ্ট আগে থেকে জানানো হয় তাহলে অন্য কোন ভাষাতে তথ্য জানানোর জন্য সব ধরনের চেষ্টা করা হবে, এর জন্য দরকার হলে তথ্য অনুবাদ করে দেয়া হবে অথবা একজন দোজবী সরবরাহ করা হবে। টেলিফোন নম্বর (01904) 551 550।

*Yeteri kadar önceden haber verilmesi koşuluyla, bilgilerin terümesini hazırlatmak ya da bir tercüman bulmak için mümkün olan herşey yapılacaktır. Tel: (01904) 551 550*

我們竭力使提供的資訊備有不同語言版本，在有充足時間提前通知的情況下會安排筆譯或口譯服務。電話 (01904) 551 550。

اگر مناسب وقت سے اطلاع دی جاتی ہے تو ہم معلومات کا ترجمہ میا کرنے کی پوری کوشش کریں گے۔ ٹیلی فون (01904) 551 550

*Informacja może być dostępna w tłumaczeniu, jeśli dostaniemy zapotrzebowanie z wystarczającym wyprzedzeniem. Tel: (01904) 551 550*

This page is intentionally left blank

City of York Council

Committee Minutes

---

Meeting	Housing and Community Safety Policy and Scrutiny Committee
Date	23 December 2019
Present	Councillors Fenton (Chair), Pavlovic (Vice-Chair), Mason, Vassie, Wells and Musson
Apologies	Councillors Baker

---

## **26. Declarations of Interest**

Members were asked to declare, at this point in the meeting, any personal interests not included on the Register of Interests or any prejudicial or discloseable pecuniary interest that they might have in respect of the business on the agenda. None were declared.

## **27. Minutes**

Resolved: That the minutes of the previous meeting of the committee held on 25 November 2019 be approved and signed as a correct record.

## **28. Public Participation**

It was noted that there had been one registration to speak under the Council's Public Participation Scheme. Elin Hullis, Chair of the Nunnery Area Residents Association spoke under the general remit of the Committee. She outlined the anti-social behaviour problems in the Nunnery Lane area noting that there had been problems related to a number of council tenants. She noted that the area had been designated as a hot spot. She thanked the Ward Councillors for their work but added that the council's housing policies were failing residents. She noted that residents wanted to work more closely with the council on its housing policy and she invited Members to attend Residents Association meetings.

## **29. Homelessness and Winter Night Provision Update**

Members considered a report that provided an update on the current homelessness situation and the winter night provision for rough sleepers

and single homeless people in York in December 2019. The City of York (CYC) Head of Housing and Manager of the Salvation Army Early Intervention and Prevention team were in attendance to update Members.

The Manager of the Salvation Army Early Intervention and Prevention team explained the role of the Salvation Army in facilitating street walks and involving other agencies (police, council) where they could. He explained that there was currently between 15 to 20 people begging in the city centre every day and of this, a number were from outside York. He noted that help had been offered to and declined by a number of people. He was asked and explained that a number of people had travelled to York for the Christmas period. He explained the methodology for the official street count as a person having to be bedded down to be included in the street count. The Head of Housing highlighted that work on homelessness and rough sleeping went on throughout the year by CYC staff, external organisations and volunteers. He reiterated that the count was a snapshot. He noted the range of options available to the homeless and rough sleepers. He was asked and clarified:

- The current homelessness situation including the targets and actual numbers.
- That the handover for James Street was in January
- The impact of the Homelessness Reduction Act 2017 (HRA) which included putting in timescales that elongated the process and added points at which decisions could be appealed.

In answer to questions from Members, the Head of Housing and Manager of the Salvation Army Early Intervention and Prevention team explained that:

There was no one definition of a strong street culture and it included but was not limited to begging, dependency, mental health issues, street drinking and drug taking.

The Salvation Army boxing club at Redeness Street had helped homeless individuals and people with drug and alcohol addictions.

Resolved: That the update on homelessness and winter night provision be noted.

Reason: In order to be kept update on the update on the current homelessness situation and the winter night provision for rough sleepers and single homeless people in York in December 2019.

### **30. Housing Needs, Allocation and Availability Update**

Members considered a report that provided an update on housing needs and availability, with a focus on the housing register, allocations policy and council housing. The Head of Housing outlined the report. The Head of Housing outlined the report and in response to questions he and the Housing Development Officer explained that:

- The number of affordable homes built referred to the number of right to buy homes
- The experimental data was based on the Office for National Statistics (ONS) definition.
- There was a number of different pieces of legislation that informed CYC Policy on problem tenants and this was a complex issue.
- A range of measures to address the funding of CCTV on Nunnery Lane could be discussed with the Nunnery Lane Residents Association. The Chair noted that Ward funding had been allocated in the 2019 emergency council budget and he urged the housing department to work with other agencies. The Head of Housing added that he would be happy to work with other agencies.
- York had a lower percentage of social housing than other cities and the number of people in the bronze band was lower in other comparative cities.
- Social housing was needed in the city and in terms of affordability related to all sections of the city with a focus on those in the most need.

Members requested a chart detailing the number of social homes. The Chair thanked Officers for their update.

Resolved: That the information provided in the report be noted.

Reason: In order to be kept updated on housing needs and availability in the city.

### **31. Scoping Report - Affordable Housing on Private Developments**

Members considered a scoping report that proposed a focus for further work the committee on the affordable housing on private development topic that was considered at the previous meeting.

The Housing Development Officer outlined the report noting the proposal for the review, including aim, consultation and timescales.

It was agreed that the Chair and Cllr Pavlovic would form the Task Group with the Chair to contact Cllr Baker, who was not present at the meeting, to see if she would like to join the group.

Resolved: That the aims, objectives, timescale and consultation for the review as detailed in the report be taken forward for completion by July 2020.

Reason: To comply with Scrutiny protocols and procedures

### **32. Work Plan**

Members considered the committee's work plan for the remainder of the 2019-20 municipal year.

Resolved: That the work plan updated with the following items for future meetings:

#### 24 February 2020

1. Temporary Accommodation - Street homeless, winter provision
2. Environmental Retrofitting
3. Work Plan

#### 23 March 2020

1. Safer York Partnership Bi-annual Report
2. Housing Standards in the Private Rental Sector
3. Housing Fraud – Internal Audit Actions

Reason: To follow up on the decisions made at this meeting and to keep the work plan updated.

Cllr Fenton, Chair

[The meeting started at 5.30 pm and finished at 7.20 pm].





---

**Housing and Community Safety Policy and Scrutiny Committee****27 January 2020****Report of the Corporate Director Health, Housing and Adult Social Care****Finance and Performance Quarter 2 Monitor 2019/20****Summary**

1. This report provides details of the 2019/20 forecast outturn position for both finance and performance across Housing & Community Safety. The paper incorporates data to September 2019 which was reported to Executive on 21<sup>st</sup> January 2020.

**Recommendations**

2. The Committee is asked to:
  - 1) Note the continued effective financial management across Housing & Community Safety
  - 2) Note the performance information

Reason: to ensure expenditure is kept within the approved budget

**Financial Monitor 2 2019/20****Housing and Community Safety General Fund (0%)**

3. The table below provides a more detailed breakdown of the forecasts for services within Housing and Community Safety.

Service Area	Budget £'000's	Projected Outturn £'000	Projected Variance £'000's
Building Maintenance	-146	-146	0
Housing Options and Homelessness	1,809	1,809	0
Private Sector Housing	248	248	0
Housing Strategy and Enabling	54	37	-17
Travellers Sites	-33	-16	+17
Miscellaneous Housing	-82	-82	0
Yorhomes Social Letting	0	0	0
Community Safety	710	710	0
Housing and Com. Safety (Gen Fund)	2,560	2,560	0

4. The Housing and Community Safety service are forecasting a nil variance at quarter 2 on general fund.
5. This year CYC have been awarded the Rough Sleeper Initiative grant again of £251k and a new grant of £139k for Rapid Rehousing Pathway to create preventative measures to reduce rough sleeping across the city. This grant funding and budget are expected to be fully spent.
6. There are some small variances to report with repairs at Travellers sites being forecast to be above budget but this is mitigated by additional one-off income within Housing Strategy.

### **Housing Revenue Account**

7. The Housing Revenue Account is forecasting an overspend of £55k (0.17% of gross expenditure). The table below provides a more detailed breakdown along with commentary below.

Activity area	2018/19 Net Budget	Outturn 2018/19	Variance
	£'000	£'000	£'000
Repairs & Maintenance	6,724	7,224	+500
General Management	6,372	6,347	-25
Special Services	2,315	2,348	+33
Other Expenditure	17,844	17,375	-469
Dwelling rents	-30,485	-30,321	+164
Non Dwelling Rents	-406	-443	-37
Charges for Services	-1,309	-1,290	+19
Other Income	-566	-696	-130
<b>Total</b>	<b>489</b>	<b>544</b>	<b>+55</b>

### Repairs & Maintenance

8. Repairs & Maintenance is currently forecasting an overspend of £500k. This is due to an increased demand around roofing repairs over the last quarter, higher demand for plastering repairs, both in voids and as reactive repairs; and unanticipated water hygiene remedial works in ILC schemes. In addition reactive works associated with properties where tenants' choice or standing water work is outstanding has been required, however new Tenants' Choice and Standing Water contracts are now in place and it is expected that as these move to full pace, demand for these types of reactive repairs will decrease.

### General Management

9. General Management – There is a forecast underspend of £25k due to a number of staff vacancies within the service have resulted in staff appointments at the lower end of pay grades.

### Special Services

10. There have been higher than normal repair costs at the temporary accommodation (£22k) sites however this is one-off prior to the opening of James House. The garden maintenance scheme has been extended into 2019/20 at a cost higher than budget £11k.

### **Other Expenditure**

11. Other expenditure includes the costs relating to financing the capital schemes, depreciation costs and the bad debt provision. The bad debt provision is forecast to be lower than budget (£250k) and the capital financing requirement for 2019/20 is £219k lower than forecast, leaving a total underspend of £469k.

### **Dwelling Rents**

12. Dwelling rents – there is a forecast shortfall of income across the HRA due to residents moving out of Lincoln Court and a higher number of voids at Ordnance Lane.

### **Non Dwelling Rents**

13. Non Dwelling Rents includes garage rents and other housing and lease income, these are forecasting to over achieve on income by £37k, of which £10k is due to an additional property being leased externally.

### **Charges for Services**

14. There is a shortfall in the income for Lincoln Court service charges as the property is empty, offset by small underspends across other schemes gives an overall budget pressure of c £19k.

### **Other Income**

15. The interest receivable on the HRA credit balances is forecast to be higher than the budget this year due to the holding of large balances pending the large scale investment in to new council house building. The forecast underspend is £130k.

### **Working Balance**

16. The working balance position at 31 March 2019 was £24.5m.
17. The projected outturn position outlined in paragraph means the working balance will reduce to £24.0m at 31 March 2020. This compares to the balance forecast within the latest business plan of £25.66m. The main variance is due to the release of £2m of reserves

to support additional building maintenance and energy efficiency as part of the July supplementary budget

## Performance – Service Delivery

18. The Executive for the Council Plan (2019-23) agreed a core set of indicators to help monitor the council priorities and these provide the structure for performance updates in the following sections. The indicators have been grouped around the eight outcome areas included in the Council Plan which are:
- Well-paid jobs and an inclusive economy
  - Getting around sustainably
  - Good Health and Wellbeing
  - A Better Start for Children and Young People
  - A Greener and Cleaner City
  - Creating homes and World-Class infrastructure
  - Safe Communities and culture for all
  - An open and effective Council
19. Some indicators are not measured on a quarterly basis. The DoT (Direction of Travel) is calculated on the latest three results whether they are annual or quarterly. Updates on additional activity and initiatives undertaken by the council to monitor progress against the Council Plan outcomes will be included in the Q3 Monitor.

## Creating Homes and World-class infrastructure

Creating homes and World-class infrastructure						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Net Additional Homes Provided - (YTD)	1,296 (2017/18)	449 (2018/19)	↓ Bad	Quarterly	Not available	Q2 2019/20 data available in Dec 2019
Number of homeless households with dependent children in temporary accommodation - (Snapshot)	35 (Q3 2018/19)	24 (Q4 2018/19)	↓ Good	Quarterly	Not available	Q1 2019/20 data available in Dec 2019
Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	43.01 (Q1 2019/20)	32.27 (Q2 2019/20)	↑ Bad	Quarterly	Not available	Q3 2019/20 data available in Jan 2020
Energy efficiency - Average SAP rating for all Council Homes	74.28% (2017/18)	70.60% (2018/19)	→	Annual	Not available	2019/20 data available in Oct 2020
Number of new affordable homes delivered in York	60 (2018/19)	24 (Q1 2019/20)	↑ Good	Quarterly	Not available	Q2 2019/20 data available in November 2019
The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly. All historic data is available via the Open Data Platform						

### Number of homeless households with dependent children in temporary accommodation

20. The number of homeless households with dependent children in temporary accommodation has decreased from 27 to 24 from 2017-18 to 2018-19. However, the number of homeless households in

temporary accommodation in total has risen from 49 in 2017-18 to 66 in 2018-19. It should be noted that these figures are snapshot figures.

**Average number of days to re-let empty Council properties (excluding temporary accommodation)**

21. The average number of days to re-let empty Council properties (excluding temporary accommodation) increased from 36 days at the start of 2019-20 to 43 days at the end of Q1. Historically re-let times have been around 20 days. The increase in re-let times has been attributed to the absence, until the beginning of September, of a Tenants' Choice contractor. As a result, the work that the Tenants' Choice team would normally carry out whilst the tenant is in place has been done by the voids team, therefore increasing the re-let time. At the end of Q2 2019-20 the average number of days to re-let empty properties has reduced to 32 showing a more positive direction of travel.
22. National data is available from Housemark for the average number of days to re-let empty properties (minus major works). The latest national figure (2018/19) is 26 days which compares to 33 days in York.

**Energy efficiency – Average SAP rating for all Council Homes**

23. The provisional average SAP rating for all Council homes in 2018-19 is 70.6. Energy performance of the stock is assessed as part of a stock condition survey. The survey looked at 17% of all stock and the data was then cloned onto the remaining stock where it was of the same archetype and in the same street, or the next closest area. The survey is designed to provide 95% accuracy.
24. Historically, the SAP rating has been around 74 but these figures were based only on the average of those properties where an Energy Performance Certificate was in place and so the new methodology in 2018-19 is more statistically accurate. The change in ratings represents the fact that the increased sample of energy data following the stock condition survey has the effect of reducing the average, rather than reflecting a reduction in the actual energy performance of council homes.

**Number of new affordable homes delivered in York**

25. The number of new affordable homes delivered in York during the full year of 2018-19 was 60, which is fewer than the 74 delivered in 2017-18 and the 91 delivered in 2016-17. Positively, there were 24 new affordable homes delivered during the first quarter of 2019-20

which indicates that the full year total for 2019-20 could be higher than the previous year.

## Safe Communities and culture for all

Safe Communities and culture for all						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
% of Talkabout panel satisfied with their local area as a place to live	88.61% (Q3 2018/19)	88.45% (Q1 2019/20)	➔	Quarterly	Community Life Survey 2018/19 76.00%	Q3 2019/20 data available in Jan 2020
All Crime per 1000 population	16.91 (Q1 2019/20)	5.7 (July 2019)	⬆ Bad	Quarterly	National Data July 2019 7.9	Q2 2019/20 data available in November 2019
Number of Incidents of ASB within the city centre ARZ	462 (Q1 2019/20)	186 (August 2019)	➔	Quarterly	Not available	Q2 2019/20 data available in November 2019
The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly. All historic data is available via the Open Data Platform						

### % of Talkabout panel satisfied with their local area as a place to live

26. The most recent resident satisfaction survey was sent to residents during June 2019. Results from the Q1 2019-20 Talkabout survey showed that 87% of the panel were satisfied **with York** as a place to live and 88% **with their local area**. Although minor decreases in satisfaction can be seen in these areas, satisfaction continues to be significantly higher than the latest national figures of 76% (Community Life Survey 2018-19) and 81% (Local Government Association Poll February 2019). 73% of respondents feel that York is a safe city to live in and relatively free from crime and violence.
27. Where residents indicated that they were dissatisfied **with York** as a place to live, the most common reasons continue to be transport (particularly traffic and bus services), crime and anti-social behaviour (mainly city centre drinking), economy and value for money (largely residents not being at the heart of decision making). Public Realm also featured highly in the Q1 survey.
28. Where residents were dissatisfied **with their local area** as a place to live, the most common reasons continued to be public realm and highways, transport also featuring highly. Specifically, these concerns were about the standards of street cleansing (including littering levels), the poor quality of pavement/road surfacing and traffic.
- All Crime per 1000 population**
29. Overall crime levels in York in 2018-19 have risen to 13,579 crimes compared to 11,958 in 2017-18 and this is due to a small increase in

crime reports across a wide range of categories. The overall crime levels for Q1 2019-20 (3,421) indicate that crime levels have stabilised in recent quarters.

**Number of Incidents of ASB within the city centre (Alcohol Restriction Zone)**

30. There were 2,059 incidents of anti-social behaviour within the city centre ARZ in 2018-19 which, apart from a slight increase from 2017-18, is lower than in the previous years. There were 462 incidents in Q1 2019-20 which is the lowest number in the first quarter of the year since 2010/11.

**Annexes**

31. All performance data (and approximately 1000 further datasets) within this document is made available in machine-readable format through the Council's open data platform at [www.yorkopendata.org](http://www.yorkopendata.org) under the "performance scorecards" section.

**Consultation**

32. Not applicable.

**Options**

33. Not applicable.

**Council Plan**

34. The information and issues included in this report demonstrate progress on achieving the priorities set out in the Council Plan.

**Implications**

35. The implications are:
- **Financial** are contained throughout the main body of the report.
  - **Human Resources (HR)** There are no HR implications.
  - **One Planet Council / Equalities** There are no One Planet Council or equalities implications.
  - **Legal** There are no specific legal implications within this report
  - **Crime and Disorder** There are no crime and disorder implications.
  - **Information Technology (IT)** There are no IT implications.
  - **Property** There are no property implications.



- **Other** There are no other implications.

### Risk Management

36. An assessment of risks is completed as part of the annual budget setting exercise. These risks are managed effectively through regular reporting and corrective action being taken where necessary and appropriate.

### Contact Details

<b>Authors:</b>	<b>Chief Officer Responsible for the report:</b>		
<b>Patrick Looker</b> <b>Finance Manager</b> Tel: 551633	Sharon Houlden Corporate Director of Health, Housing and Adult Social Care		
<b>Ian Cunningham</b> <b>Head of Business Intelligence</b> <i>Ext 5749</i>		✓	<b>Date</b>
<b>Wards Affected: All</b>			✓
For further information please contact the authors of the report			

### Annex A – Housing and Community Safety Q2 Scorecard

#### Background Papers:

2019/20 Finance and Performance Monitor 2 – Executive 21<sup>st</sup> January 2020

This page is intentionally left blank



# Housing & Community Safety Scrutiny Committee 2019/2020

No of Indicators = 30 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.  
Produced by the Business Intelligence Hub January 2020

			Previous Years			2019/2020						
		Collection Frequency	2016/2017	2017/2018	2018/2019	Q1	Q2	Q3	Q4	Target	Polarity	DOT
00. Council Plan Indicators	HOU246	Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	Monthly	15.81	26.15	35.92	43.01	38.27	-	-	-	Up is Bad Red
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	977	1,296	449	NC	328	-	-	-	Up is Good Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	451	1,104	1,626	NC	120	-	-	-	Up is Good Green
	CAN061	Number of new affordable homes delivered in York	Quarterly	91	74	60	24	5	-	-	-	Up is Good Red
	BW12	Energy efficiency: Average SAP rating for all Council Homes	Annual	74.36	74.28	-	-	-	-	-	-	Up is Good Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	33	27	24	-	-	-	-	-	Up is Bad Green
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,175	1,934	2,059	462	459	-	-	-	Up is Bad Neutral
	CSP01	All Crime	Monthly	11,221	11,958	13,579	3,521	3,515	-	-	-	Up is Bad Red
Building Works	BW06	% of dwellings failing to meet the decent homes standard	Annual	3.87%	4.95%	-	-	-	-	-	-	Up is Bad Red
	BW06a	No of council homes in York failing to meet the decency standard	Annual	298	546	-	-	-	-	-	-	Up is Bad Red
	BW09	% of all repairs completed on time - (YTD)	Monthly	95.24%	94.41%	88.10%	86.04%	85.97%	-	-	-	Up is Good Neutral
	BW11	% of Repairs completed on first visit	Monthly	67.46%	76.90%	75.90%	79.50%	81.30%	-	-	-	Up is Good Neutral
Crime	CSP01	All Crime	Monthly	11,221	11,958	13,579	3,521	3,515	-	-	-	Up is Bad Red
	CSP12	Criminal damage (excl. 59)	Monthly	1,526	1,535	1,610	376	362	-	-	-	Up is Bad Neutral
		IQUANTA Family Grouping (Rank out of 15)	Monthly	8	8	9	6	4	-	-	-	
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	2,509	3,188	4,212	1,089	1,150	-	-	-	Up is Bad Red
		IQUANTA Family Grouping (Rank out of 15)	Monthly	4	2	4	7	6	-	-	-	
Crime Soc Raha	CSP13	NYP Recorded ASB Calls for Service	Monthly	8,860	8,225	7,474	1,758	1,695	-	-	-	Up is Bad Green



# Housing & Community Safety Scrutiny Committee 2019/2020

No of Indicators = 30 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.  
Produced by the Business Intelligence Hub January 2020

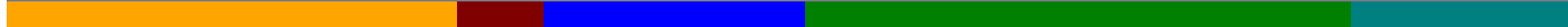


			Previous Years			2019/2020						
		Collection Frequency	2016/2017	2017/2018	2018/2019	Q1	Q2	Q3	Q4	Target	Polarity	DOT
Anti-Crime	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,175	1,934	2,059	462	459	-	-	-	Up is Bad Neutral
	Crime - Hate Crime	CSP23	Hate Crimes or Incidents as Recorded by NYP	Monthly	189	180	111	32	27	-	-	-
			IQUANTA Family Grouping (Rank out of 15)	Monthly	6	3	5	5	7	-	-	-
Homelessness	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	62	49	66	-	-	-	-	65	Up is Bad Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	33	27	24	-	-	-	-	-	Up is Bad Green
		Number of children in temporary accommodation - (Snapshot)	Quarterly	58	43	42	-	-	-	-	-	Up is Bad Green
	HOU103	Number of households for whom positive action has prevented homelessness - (YTD)	Discontinued	778	616	-	-	-	-	-	-	Up is Good Red
	HOU105	Number of households accepted as homeless and in priority need - (YTD)	Discontinued	97	90	-	-	-	-	-	-	Up is Bad Green
	HOU106	Number of 16-17 year olds accepted as homeless - (YTD)	Discontinued	0	1	-	-	-	-	-	-	Up is Bad Neutral
	HOU214	Number of people sleeping rough on a single night - (Snapshot)	Annual	18	29	9	-	-	-	-	6	Up is Bad Green
HOU251	Number of applicant households for which decisions were taken - (YTD)	Discontinued	186	166	-	-	-	-	-	-	Neutral Neutral	
Housing	CAN061	Number of new affordable homes delivered in York	Quarterly	91	74	60	24	5	-	-	-	Up is Good Red
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	134	124	76	28	51	-	-	-	Up is Good Neutral
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	977	1,296	449	NC	328	-	-	-	Up is Good Neutral
	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	1,597	1,540	1,536	1,476	1,493	-	-	-	Up is Bad Neutral
Housing Debt and Arrears	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	2.09%	2.53%	2.47%	2.75%	2.75%	-	-	-	Up is Bad Neutral
		Housemark Quartile	Annual	2	2	2	-	-	-	-	-	
	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	98.00%	97.40%	97.40%	90.60%	94.10%	-	-	-	Up is Good Neutral



# Housing & Community Safety Scrutiny Committee 2019/2020

No of Indicators = 30 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.  
Produced by the Business Intelligence Hub January 2020



			Previous Years			2019/2020				Target	Polarity	DOT	
		Collection Frequency	2016/2017	2017/2018	2018/2019	Q1	Q2	Q3	Q4				
Projects - Large	CORP10L	Large Project - Housing development (HCA partnership)	Quarterly	-	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Housing ICT Programme	Quarterly	-	-	Green	Green	Green	-	-	-	Neutral	◀▶ Neutral
Resident and Corporate Surveys	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	89.84%	89.94%	88.61%	88.45%	NC	-	NC	-	Up is Good	◀▶ Neutral
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	6.18%	6.29%	8.02%	8.81%	NC	-	NC	-	Up is Bad	▲ Red
	TAP02	% of panel satisfied with the way the council runs things	Quarterly	65.54%	62.13%	57.33%	55.56%	NC	-	NC	-	Up is Good	▼ Red
		% of panel dissatisfied with the way the council runs things	Quarterly	20.32%	22.80%	22.10%	21.62%	NC	-	NC	-	Up is Bad	▼ Green
Tenant Satisfaction Surveys	TSS01	% of tenants satisfied with the way their landlord deals with repairs and maintenance generally	Annual	80.56%	78.72%	79.86%	-	-	-	-	-	Up is Good	◀▶ Neutral
		% of tenants dissatisfied with the way their landlord deals with repairs and maintenance generally	Annual	11.79%	15.02%	12.66%	-	-	-	-	-	Up is Bad	◀▶ Neutral

Note: A Number of Homelessness Indicators are currently being adjusted and therefore more complete figures will be available from Q3

This page is intentionally left blank



---

**Housing and Community Safety Policy and  
Scrutiny Committee****27 January 2020**

Report of the Director of Governance

**Aims and Objectives of the Housing Poverty Scrutiny Review****Summary**

1. The purpose of this report is to establish the aims and objectives for a Scrutiny Review into Housing Poverty. At the November meeting of this committee, Members were presented with a report from the Customer and Corporate Services Scrutiny Management Committee, requesting that they take part in a Corporate Review into Poverty. It was agreed that a review would be undertaken and this report asks the committee to establish its remit, objectives and assign Members to carry out the review.

**Background**

2. At the December meeting of this committee, Members received a report into Housing Need and Availability containing information on the Common Allocation Policy, numbers on the housing register and the Housing Delivery Programme. The committee requested that additional information be added to the report to help focus the remit and objectives of this review. The updated report is attached at Annex A and includes more detailed information regarding the current waiting list, housing demand and supply, and benchmarking statistics against comparable authorities.

**Consultation**

3. No consultation was necessary in the production of this report.

## **Options**

4. Following the consideration of the updated annex, the committee can:
  - a) Agree to carry out the review as intended and set a remit and a number of objectives to help guide the work of the appointed task group.
  - b) Decide that, based on information contained in the updated report, a review is no longer necessary.

## **Analysis**

5. There was no analysis necessary in this report.

## **Council Plan**

6. The issues that will be discussed in this session are linked to the Council Plan theme of 'Creating Homes and a World-class Infrastructure' as set out in the Council Plan 2019-23.

## **Risks and Implications**

7. There are no known risks or implications arising from the recommendations in this report.

## **Recommendation**

8. Members are asked to consider whether they wish to agree to set up a task group to look into Housing Poverty, using the annexed report to help:
  - a) Set a remit for the task group
  - b) Formulate a set of objectives to guide the review
9. Should Members agree to carry out this review, the committee must also:
  - a) Nominate and appoint Members to a task group
  - b) Agree a timescale for the review



**Contact Details**

**Author:**

Chris Elliott  
Scrutiny Officer  
Tel: 01904 553631  
[christopher.elliott@york.gov.uk](mailto:christopher.elliott@york.gov.uk)

**Chief Officer Responsible for the report:**

Janie Berry  
Director of Governance  
[Janie.berry@york.gov.uk](mailto:Janie.berry@york.gov.uk)

**Report  
Approved**

**Date** 15/01/20

**Wards Affected:**

**All**

**Annexes**

Annex A: January 2020 Update – Housing Needs and Availability

**For further information please contact the author of the report**

This page is intentionally left blank

## Housing Needs and availability update

**Housing & Community Safety Scrutiny Committee 27<sup>th</sup> January 2020**

Prepared by Denis Southall, Head of Housing

This paper updates the meeting on housing needs and availability. It focusses on the housing register, the allocations policy and council housing. Following comments when the paper was taken to the 23<sup>rd</sup> December 2019 Committee meeting, some additional information has been added for this paper. Additional information is noted in the table header.

### The Common Allocation Policy

City of York Council is currently in a partnership with other housing organisations across North Yorkshire. This partnership has a common allocations policy which can all be found at [northyorkshirehomechoice.org.uk](http://northyorkshirehomechoice.org.uk).

I would like to highlight the approach at York which is about giving realistic advice to those new applicants who would be placed in bronze band and are deemed as adequately housed. This involves having a discussion about the prospects of getting housed via the NYHC route and looking at alternatives.

### Numbers on the housing register

Current numbers on the housing register for York are (15.11.19):

Emergency	3
Gold	204
Silver	823
Bronze	414
<b>Total</b>	<b>1444</b>

27/1/20 update	Waiting list		
	2014	2018	% change
<b>York</b>	1,207	1,444	19.6%
<b>England</b>	1,368,312	1,114,477	-18.6%
<b>Harrogate</b>	2,341	1,425	-39.1%
<b>Chester</b>	6,085	6,204	2.0%
<b>Exeter</b>	4,000	1,772	-55.7%

A comparison over time and between authorities is included for this report. However it may be noted that waiting list numbers are not a precise measure of housing need when considered for this perspective. This is because policy changes around applicant requirements to be included in the register can have a significant effect on the numbers reported, as well as administrative management of e.g. customers who do not place bids.

Waiting list information should be considered alongside wider affordability measures highlighted below.

### **Nominations**

Some Housing Associations such as Yorkshire Housing and Broadacres are full partners in the NYHC partnership and make properties available on the website to bid on. Others simply use the system to advertise their properties

Within York Housing Association developments are often underpinned by Section 106 planning agreements setting out specific nomination requirements which are embodied in nomination agreements.

In addition City of York Council manage 245 Thirteen Group homes in and around York and these are let using NYHC.

## Leaving NYHC

Following extensive consultation the decision was taken to leave the North Yorkshire Home Choice Partnership. This was confirmed by Executive Member for Housing decision on 19.07.18.

A replacement policy has been consulted on and will be implemented when the new Housing ICT system is implemented. The current date for this is 23 November 2020.

## Existing stock

The council stock stands at 7512 homes.

Bedsits	88
1 bed	2814
2 bed	2251
3 bed	2161
4 bed	182
5 bed	15
6 bed	1
<b>Total</b>	<b>7512</b>

This includes 11 Independent Living Schemes 2 of which provide Extra Care.

Number of lettings (CYC only):

16/17	610
17/18	589
18/19	605
19/20 (to date)	351

## Future Housing Development

The Councils Strategic Housing Market Assessment in 2016 identifies that over the 5-year period 2014/15-2018/19 the Council needed to achieve the delivery of 2,865 affordable units. Delivery over the period to March 2019 was 522 new affordable homes. Over the same period there were 324 Right to Buy (RTB) sales. The annual numbers for the period 2013/14- 2017/18 is presented in the table below

	<b>Affordable housing homes built</b>	<b>RTB</b>
<b>13/14</b>	50	53
<b>14/15</b>	139	52
<b>15/16</b>	109	68
<b>16/17</b>	90	79
<b>17/18</b>	74	72
<b>18/19</b>	60	60
<b>Total</b>	<b>522</b>	<b>384</b>

<b>27/1/20 additional</b>	<b>S106 flats</b>	<b>S106 houses*</b>	<b>Other flats</b>	<b>Other houses*</b>	<b>Unknown type*</b>	<b>Total</b>
<b>2013/14</b>	16	19	0	9	6	<b>50</b>
<b>2014/15</b>	6	31	43	41	18	<b>139</b>
<b>2015/16</b>	2	12	22	73	0	<b>109</b>
<b>2016/17</b>	0	22	0	68	0	<b>90</b>
<b>2017/18</b>	0	10	57	7	0	<b>74</b>
<b>2018/19</b>	0	5	29	26	0	<b>60</b>
<b>2019/20 (Q1 and 2)</b>	20	3	0	6	0	<b>29</b>
<b>Total</b>	<b>44</b>	<b>102</b>	<b>151</b>	<b>230</b>	<b>25</b>	<b>551</b>

\* Please note:

1. Properties in the “unknown type” category formed part of a historic external programme where this is not provided.
2. “Houses” includes a small number of bungalows, which are not recorded separately for the purposes of this report.

Current RTB sales this year (2019 /20) total 25 so far.

We've committed to develop 600 new homes across York in 8 council-owned locations. Goals agreed in July 2018 by the council's Executive mean our Housing Delivery Programme will build:

- high-quality homes designed in collaboration with the local community
- accommodation suitable for a wide range of households, meeting a full range of affordable housing
- shared open spaces, sociable neighbourhoods and community cohesion
- homes with higher than required environmental attributes (resulting in lower running costs)
- healthy places where people want to live

Our ambition is to create a wide-reaching legacy for the city which builds on York's rich history as a housing pioneer, developing treasured homes in green and healthy neighbourhoods

Our Housing Delivery Programme will deliver mixed communities where:

60% of homes will be for sale on the housing market (providing funds towards development costs of affordable housing)

40% of the homes will be affordable homes, including shared ownership and rented council housing.

We're also excited to offer individuals and community groups opportunities to self build as part of the programme.

Self and community build enables individuals and groups to create the homes they need and has additional benefits around community cohesion, higher environmental standards, increased use of SME business and a diversified housing market. The council has made a commitment to support this form of housing, starting with the provision of one acre of land at Lowfield. This has been used to provide 6 serviced self-build plots which are currently being marketed and an area of land which Yospace Ltd propose to build a 19 unit cohousing scheme on.

The councils self-build register currently has 350 people specifying a desire for this form of housing. Homes England grant funding has been claimed to employ a specialist self and community build officer who is now progressing an extended programme of small sites to meet this need. The officer is also supporting and enabling new community groups to come forward as well as advising on the new local plan policy for all sites over 5HA to provide a minimum of 5% self-build plots

The 8 sites are:

- Lowfield Green
- Duncombe Barracks
- Burnholme
- Askham Bar
- Former Manor School
- Hospital Fields Road and Ordnance Lane
- Clifton Without Primary School
- Woolnough House

More information on each of the 8 sites can be found at [https://www.york.gov.uk/info/20012/housing/2462/housing\\_delivery\\_programme](https://www.york.gov.uk/info/20012/housing/2462/housing_delivery_programme)

5 bungalows will also be available shortly at Newbury Avenue. Two of these have been heavily adapted, the other 3 are built to be able to be adapted easily and we are hoping to pilot new digital assistive technology here as well.

### **Older Persons Accommodation Programme**

The Older person's Accommodation programme's function is to provide and enable the provision of appropriate accommodation to support older people to live well in later life with the support and care they need.

The programme is currently building Independent Living properties at Lincoln Court and extra care properties at Marjorie Waite Court. Work is ongoing to support the development of additional independent living accommodation across the city being provided by other RSLs and developers.

Based on national demand data York has a shortage of independent living and extra care properties which is forecast to be over 1100 independent living properties and almost 500 extra care properties by 2039. Recent consultation for the Older Person's Accommodation Programme has indicated that the demand for small safe and manageable accommodation may well be higher than the national average so this under-provision may be greater than calculated.



As well as the work completed on Glen Lodge the programme is providing extra units and upgrades at:

- Lincoln Court – Full refurbishment and 15 new apartments on site now. £4.4m
- Marjorie Waite Court – 33 unit extension 29 apartments 4 bungalows. On site now. Due to complete Autumn 2020 £6.5M

### Housing demand and supply generally

ONS: Office of National Statistics

#### 27/1/20 additional information

<b>Data for City of York</b>	<b>2011 Census</b>	<b>2018 ONS estimate (experimental data)</b>
Owner occupation	55,227	60,999
Private rent	14,980	15,671
Affordable housing	12,310	12,920
Living rent free	1,035	
<b>Total</b>	<b>83,552</b>	<b>89,590</b>

<b>Data for City of York</b>	<b>2011 Census</b>	<b>2018 ONS estimate (experimental data)</b>
Owner occupation	66%	68%
Private rent	18%	17%
Social rent / other affordable	14%	14%

More information is shown below regarding affordable housing stock in the City of York, it may be noted that there are slight differences to the data shown above as the methodology is slightly different. As the table below is taken from landlord reports this is the most accurate measure.

<b>Data for City of York</b> Additional data 27/1/20	<b>2015</b>	<b>2018</b>
Council owned	7,757	7,617
Registered Provider: social / affordable rented*	4,846	4,973
Registered Provider: Low Cost Home Ownership*	448	419
<b>Total</b>	13,051	12,904

Source: National CORE lettings data

The available data suggests that owner occupation remains the predominant tenure in York, and that the current picture is similar to that reported in the 2011 census. Many households in York are housed securely in homes they own and they may have benefitted from lower prices in earlier decades and/or low current interest rates reducing mortgage costs. By contrast a significant minority of households face a worsening of affordability as costs of home ownership and private rents both rise faster than local incomes.

Median and Lower Quartile housing affordability data for York is shown below.

VOA: Valuation Office Agency

<b>Median data for City of York (ONS / VOA)</b>	<b>2014</b>	<b>2018</b>	<b>% increase</b>
Annual earnings	£25,880	£26,522	2.5%
Monthly earnings	£2,157	£2,210	2.5%
House price	£188,000	£235,000	25%
Affordability ratio*	7.26	8.86	n/a
Private rent (monthly): 1 bed	£565	£625	10.6%
Private rent (monthly): 2 bed	£650	£725	11.5%
2 bed rent as % earnings	30%	33%	n/a
LHA** 1 bed	£445	£430	-3.4%
LHA** 2 bed	£525	£535	1.9%

\* the affordability ratio is house prices / annual earnings – a higher figure indicates worse affordability

\*\* Monthly Local Housing Allowance (LHA). LHA is used to determine Housing Benefit / Universal Credit housing element maximum entitlement

<b>Lower Quartile data for City of York (ONS / VOA)</b>	<b>2014</b>	<b>2018</b>	<b>% increase</b>
Annual earnings	£18,438	£19,768	5.2%
Monthly earnings	£1,565	£1,647	5.2%
House price	£153,000	£185,000	20.9%
Affordability ratio*	8.15	9.36	n/a
Private rent (monthly): 1 bed	£507	£575	13.4%
Private rent (monthly): 2 bed	£595	£675	13.4%
2 bed rent as % earnings	38%	41%	n/a
LHA** 1 bed	£445	£430	-3.4%
LHA** 2 bed	£525	£535	1.9%

\* the affordability ratio is house prices / annual earnings – a higher figure indicates worse affordability

\*\* Monthly Local Housing Allowance (LHA). LHA is used to determine Housing Benefit / Universal Credit housing element maximum entitlement

Housing affordability has declined in York in recent years, in common with the national trend. Between 2014 and 2018 house prices and private sector rents grew substantially faster than incomes, in both the median and lower quartile measures. At the same time the national policy of restricting Local Housing Allowance has resulted in Housing Benefit levels falling ever further behind even the cheapest 25% (Lower Quartile) of rents in the private rented sector.

Alongside measures to increase the supply of new housing, the pressure for new affordable housing in York is emphasised by local affordability data.

Please see the Appendix below for a regional and national comparison of these trends.

**Recommendation:**

Scrutiny is asked to note this information and to make any recommendations on this topic.

## Appendix: Affordability comparison with comparator Local Authorities (27/1/20 additional information)

Several Authorities have been selected which may be considered “statistical neighbours” to York for the purposes of understanding local housing market affordability.

Median data is shown and the sources are as noted above.

	Local income			House prices			Affordability ratio		
	2014	2018	% change	2014	2018	% change	2014	2018	% change
<b>York</b>	£25,880	£26,522	2.5%	£188,000	£235,000	25.0%	7.26	8.86	n/a
<b>England</b>	£27,485	£29,872	8.7%	£195,000	£239,000	22.6%	7.09	8	n/a
<b>Harrogate</b>	£24,597	£27,150	10.4%	£222,500	£275,000	23.6%	9.05	10.13	n/a
<b>Chester</b>	£24,554	£28,335	15.4%	£170,000	£198,000	16.5%	6.92	6.99	n/a
<b>Exeter</b>	£27,010	£28,844	6.8%	£197,000	£250,000	26.9%	7.29	8.67	n/a

	Rents monthly: 2 bed			Rents as % income			LHA monthly: 2 bed		
	2014	2018	% change	2014	2018	% change	2014	2018	% change
<b>York</b>	£650	£725	11.5%	30%	33%	n/a	£525	£535	1.9%
<b>England</b>	£575	£675	17.4%	25%	27%	n/a	not available		
<b>Harrogate</b>	£650	£700	7.7%	32%	31%	n/a	£595	£593	-0.3%
<b>Chester</b>	£550	£585	6.4%	27%	25%	n/a	£525	£524	-0.2%
<b>Exeter</b>	£705	£775	9.9%	31%	32%	n/a	£600	£612	2.0%

## Housing and Community Safety Policy and Scrutiny Committee

### Draft Work Plan 2019-20

<p>Monday 24 June 2019 @ 5.30pm</p>	<ol style="list-style-type: none"> <li>1. Arrangements for Scrutiny in York</li> <li>2. Attendance of Assistant Director for Housing and Safer Neighbourhoods – Service areas</li> <li>3. Draft Work Plan</li> </ol>
<p>Monday 22 July 2019 @ 5.30pm</p>	<ol style="list-style-type: none"> <li>1. Attendance of Executive Member for Housing and Safer Neighbourhoods</li> <li>2. Year End Finance and Performance Monitoring Report</li> <li>3. Housing Delivery Programme- Design Manual</li> <li>4. Older Persons Accommodation Needs Update</li> <li>5. Work Plan</li> </ol>
<p>Monday 23 September 2019 @ 5.30pm</p>	<ol style="list-style-type: none"> <li>1. Housing Revenue Account Update Report</li> <li>2. Decent Homes Standards</li> <li>3. Work Plan</li> </ol>
<p>Monday 28 October 2019 @ 5.30pm</p>	<ol style="list-style-type: none"> <li>1. Safer York Partnership bi annual Report</li> <li>2. County Lines Update Report and Round Table Discussion</li> <li>3. Referral/Feasibility Report –Social rented Housing on New Developments</li> <li>4. Work Plan</li> </ol>
<p>Monday 25 November 2019 @ 5.30pm</p>	<ol style="list-style-type: none"> <li>1. Older Persons Accommodation Survey Update</li> <li>2. HMO implementation update</li> <li>3. Empty Homes in York Update</li> <li>4. Scoping Report- Corporate Review of Poverty</li> <li>5. Work Plan</li> </ol>

Monday 23 December 2019 @ 5.30pm	<ol style="list-style-type: none"> <li>1. Homelessness and Winter Night Provision Update</li> <li>2. Housing Needs and Availability Update</li> <li>3. Scoping Report – Affordable Housing on Private Developments</li> <li>4. Work Plan</li> </ol>
Monday 27 January 2020 @ 5.30pm	<ol style="list-style-type: none"> <li>1. 6 Monthly Finance and Performance Monitoring Report</li> <li>2. Aims and Objectives of the Housing Poverty Scrutiny Review</li> <li>3. Work Plan</li> </ol>
Monday 24 February 2020 @ 5.30pm	<ol style="list-style-type: none"> <li>1. Temporary Accommodation - Street homeless, winter provision</li> <li>2. Environmental Retrofitting</li> <li>3. Work Plan</li> </ol>
Monday 23 March 2020 @ 5.30pm	<ol style="list-style-type: none"> <li>1. Safer York Partnership Bi-annual Report</li> <li>2. Housing Standards in the Private Rental Sector</li> <li>3. Housing Fraud – Internal Audit Actions</li> <li>4. Work Plan</li> </ol>
Monday 20 April 2020 @ 5.30pm	<ol style="list-style-type: none"> <li>1. HRA Business Plan Update</li> <li>2. Housing Delivery Programme Update</li> </ol>
Monday 18 May 2020 @ 5.30pm	<ol style="list-style-type: none"> <li>1. Work Plan</li> <li>2. Update on New Housing ICT Programme</li> <li>3. Best practice in Housing and Community Safety</li> </ol>



**Council Plan Priorities relating to Housing and Community Safety**

**Creating Homes and a World-class Infrastructure**

- Deliver a greater number of affordable homes
- Use the new design manual 'Building Better Homes'
- Ongoing programme of improvements to Council homes
- Deliver housing to meet the needs of older residents
- Review HMO licensing
- Prioritise support for rough sleepers

**Safe Communities and Culture for All**

- Enable Communities to take ownership of improving their local area
- Expand the People Helping People scheme
- Explore social prescribing at a local level to tackle loneliness
- Use MyCityCentre to define for an improved city centre
- Develop the cultural and sporting offer
- Deliver an inclusive cultural strategy
- Support investment in our cultural assets
- Work with Police and others to make York safe
- Review the Council's approach to equalities

This page is intentionally left blank